

# KIDS ON THE MOON

## COMPLAINT OF PRODUCTS

CITY \_\_\_\_\_

DATE \_\_\_\_\_

NAME AND SURNAME \_\_\_\_\_

EMAIL \_\_\_\_\_

ORDER NUMBER \_\_\_\_\_

ADDRESS \_\_\_\_\_

PRODUCT NAME \_\_\_\_\_

DESCRIPTION OF DEFECT \_\_\_\_\_

\_\_\_\_\_

THE ABOVE DEFECT WAS FOUND ON \_\_\_\_\_

BECAUSE OF THE ABOVE:

- PLEASE EXCHANGE THE PRODUCT FOR A NEW ONE
- I AM ASKING FOR A FREE REPAIR OF THE PRODUCT
- I AM ASKING FOR A REFUND OF THE AMOUNT: \_\_\_\_\_
- I BELIEVE THAT THE DEFECT IS SIGNIFICANT AND THEREFORE I WITHDRAW FROM THE CONTRACT AND I AM ASKING FOR THE RETURN OF THE PRODUCT PRICE TO MY BANK ACCOUNT

BANK ACCOUNT NUMBER \_\_\_\_\_

SIGNATURE \_\_\_\_\_

RETURN PACKAGES SHOULD BE SENT TO:

DEL-FINA  
UL. LIPKOWSKA 92  
05-080 IZABELIN, POLAND